



Simon Sample  
1 Sample Street  
SAMPLE SUBURB  
NSW 2000

## ACCOUNT INFORMATION

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### Your information

CUSTOMER NAME	Simon Sample
SUPPLY ADDRESS	1 Sample Street, Sample Suburb NSW 2000
MAILING ADDRESS	1 Sample Street, Sample Suburb NSW 2000
NATIONAL METER IDENTIFIER (NMI)	12345678901

## ABOUT US

Pacific Blue Retail Pty Ltd t/a Tango Energy  
ABN 43 155 908 839  
tangoenergy.com

## NEED HELP?

Enquiries or complaints 1800 010 648  
Monday-Friday 8.00am-6.00pm (AET)

Energy and Water Ombudsman 1800 246 545

Email support@tangoenergy.com

Credit enquiries credit@tangoenergy.com

Faults + emergencies 13 13 88  
Ausgrid 24 hours

## TAX INVOICE ELECTRICITY

## ACCOUNT DETAILS

Issued 22 Sep 2023  
Account number 1234567  
Tax invoice number 7654321

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Due date 16 Oct 2023

Total amount due \$169.46

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## COULD YOU SAVE MONEY ON ANOTHER PLAN?

Based on your past usage, you are currently on one of our lowest cost offers.

To compare other energy offers available to you, visit <https://www.energymadeeasy.gov.au>.

*The Australian Energy Regulator requires us to include this information.*

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The Australian Government and your State Government are supporting customers to reduce bills. Check the understand your bill section to see if you have received a rebate or concession. More information at [energy.gov.au](http://energy.gov.au).

To compare other energy offers available to you, visit <https://www.energymadeeasy.gov.au>.

## PAYMENT METHODS

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- By mail**  
Include this payment slip with your cheque or money order payable to: Tango Energy, PO Box 320, North Geelong, Victoria 3215.
- Internet**  
Pay your bill online at [tangoenergy.com](http://tangoenergy.com) using your VISA, AMEX or MasterCard.
- By phone**  
Call 1800 010 648. Your Reference Number is **1234567**.

Account number 1234567

Total amount due \$169.46

**DD** Direct debit  
Visit [tangoenergy.com](http://tangoenergy.com) to set up your direct debit online.



Billers Code: 123456  
Ref: 12345678

Telephone & Internet Banking - BPAY®  
Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: [www.bpay.com.au](http://www.bpay.com.au)



Pay in store at Australia Post



\*1234 12345678 12345678

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A 0.60% fee on MasterCard and Visa, and 0.75% processing fee on AMEX apply (inc GST). This does not apply to direct debit payments.

**PREVIOUS BALANCE AND PAYMENTS**

Opening balance	-\$9.62
Payment received 10 Jul 2023 (Thank you)	-\$100.00
<b>Balance carried forward</b>	<b>-\$109.62</b>

**NEW CHARGES**

Description	Start Date	End Date	Quantity	Rate	Amount
<b>Supply Charge</b>	1 Jun 2023	19 Jul 2023	49 days	1.15005 \$/day	\$56.35
<b>Peak</b> <i>Mon-Fri: 5:00pm to 9:00pm</i>	1 Jun 2023	19 Jul 2023	251.85 kWh Actual	0.15004 \$/kWh	\$37.79
<b>Shoulder</b> <i>Mon-Fri: 7:00am to 5:00pm, 9:00pm to 10:00pm Weekends: 7:00am to 10:00pm including public holidays</i>	1 Jun 2023	19 Jul 2023	779.80 kWh Actual	0.15004 \$/kWh	\$117.00
<b>Off Peak</b> <i>7 days a week: Midnight to 7:00am, 10:00pm to Midnight including public holidays .</i>	1 Jun 2023	19 Jul 2023	806.62 kWh Actual	0.15004 \$/kWh	\$121.02
<b>Chargeable Demand Peak (kW/Day)</b> <i>Mon-Fri: 5:00pm to 9:00pm</i>	1 Jun 2023	30 Jun 2023	11.00 kW Actual 30 days	0.01172 \$/kW	\$3.87
<b>Chargeable Demand Peak (kW/Day)</b> <i>Mon-Fri: 5:00pm to 9:00pm</i>	1 Jul 2023	19 Jul 2023	11.00 kW Actual 19 days	0.01172 \$/kW	\$2.45
<b>Concessions</b>					
NSW Low Income Household Rebate	1 Jun 2023	19 Jul 2023			-\$42.09
<b>Solar Exports *</b>					
Retail Feed-In Tariff (GST Excl)	1 Jun 2023	19 Jul 2023	125.79 kWh Actual	-0.05500 \$/kWh	-\$6.92

**TOTAL NEW ELECTRICITY CHARGES**

	<b>\$289.48</b>
Concession Given Retrospectively 1 May 2023	-\$11.00
Debit/Credit Card payment fee (incl. GST) 23 Aug 2023	\$0.60

**TOTAL INVOICE AMOUNT (INCLUDING GST OF \$26.00)**

**\$279.08**

**TOTAL AMOUNT DUE**

**\$169.46**

\*GST not applicable

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ASSISTANCE REQUIRED?

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**Hearing Impaired Service**

If you have a hearing or speech impairment, please call via the National Relay Service. Simply dial 133 677 from your TTY phone and ask to be connected to 1800 010 648.

**Payment Difficulties/ Arrangements**  
**1800 010 648**

Please contact us weekdays between 8am – 6pm AET to discuss payment assistance or payment plan options.

**Interpreter service (131 450)**

خدمات الترجمة  
 □ 譯服務  
 υπηρεσίες διερμηνέων  
 servizio interpreti  
 □ 译服务  
 servicio de interpretación  
 dịch vụ thông dịch

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SUMMARY OF YOUR PLAN

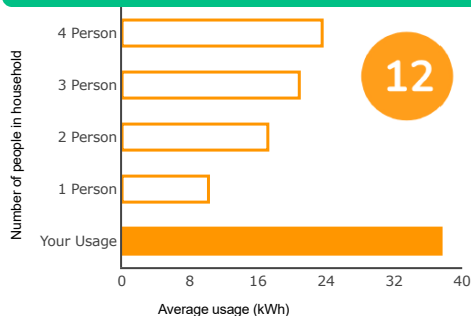
You are currently on our **Home Select** plan.

DAILY AVERAGE (USAGE)

<b>Daily usage</b>	<b>kWh</b>
<b>Current</b>	<b>37.5156</b>
Same time last year	16.8977

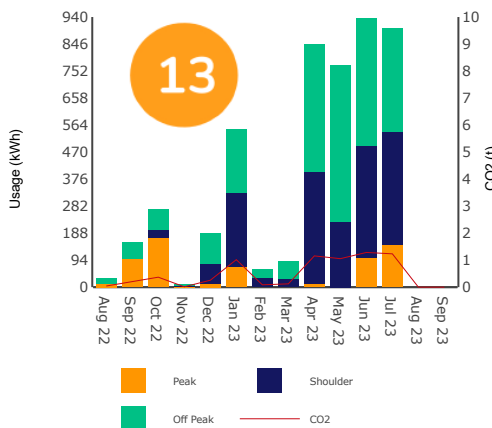
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### COMPARE USAGE



The above helps you compare your usage to other households in your postcode.

### GREENHOUSE GAS EMISSIONS & USAGE



### DAILY AVERAGE (COST)

Average cost per day	INCL GST
Peak	\$0.77
Shoulder	\$2.39
Off Peak	\$2.47
Solar Feed In	-\$0.14
Supply Charge	\$1.15
<b>Total:</b>	<b>\$6.64</b>
Same time last year	\$3.62

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#### MESSAGES

##### Direct Debit

You have Direct Debit setup on your account. Your account will be debited on the due date of this invoice.

##### Moving Premises

Moving house? Please call us on 1800 010 648, weekdays between 8am - 6pm AET three (3) business day prior to your move. We will gladly arrange disconnection at your old property and connect electricity to your new property.

##### Clear Access to the Meter

To enable your energy meter to be read on your next schedule read date please ensure there is safe and clear access. Refer to your invoice for when your meter is read next.

##### Energy Concessions

Please contact us on 1800 010 648, weekdays between 8am-6pm AET to discuss State Government concessions and grants.

### ACCOUNT SUMMARY INFORMATION

<b>NEXT SCHEDULED READ:</b>	17 Oct 2023 (+ / - 2 business days)
<b>NETWORK TARIFF:</b>	EA116,GENR
<b>BILLING CYCLE:</b>	Quarterly

### READINGS

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Meter Number	Start Date	End Date	Start Read	End Read	Multiplier	Usage kWh
ED123456789/B1	1 Jun 2023	19 Jul 2023	4469.8850	4595.6740	1.0	125.7898 A
ED123456789/E1	1 Jun 2023	19 Jul 2023	3105.3740	4943.6430	1.0	1,838.2692 A

A: Actual C: Customer Actual E: Estimated R: Reconciliation