



Tango Energy Pty Ltd

- No contract term
- Two rate: single rate with controlled load

- Call 1800 010 648
- tangoenergy.com

Estimated electricity cost

1 person 8.7 kWh/day	LOW 8.7 kWh/day	\$1,060/year No discount conditions apply to this offer
2 to 3 people 13.8 kWh/day	MED 13.8 kWh/day	\$1,550/year No discount conditions apply to this offer
4+ people 19.4 kWh/day	HIGH 19.4 kWh/day	\$2,100/year No discount conditions apply to this offer

Features

- No direct debit payment required
- No pay on time discount
- No green power
- Fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 010 648** and quote this Offer ID **TAN227234MR**.

Offer details

Distributor	AusNet Services (electricity)
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	18-11-2020
Expiry date	Contact the retailer

Offer eligibility

Offer only available to residential customers on a single rate, or single rate with control load tariff who have identified the plan using Victorian Energy Compare and accepted both electricity and gas supply from Tango... more details below

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Offer only available to residential customers on a single rate, or single rate with control load tariff who have identified the plan using Victorian Energy Compare and accepted both electricity and gas supply from Tango Energy. Eligible customers must call 1800 861 952 and quote the promo code 'VEC'.
Prices are fixed	
Contract expiry details	Your electricity rates (daily supply charge and usage rates, excluding feed-in tariff and other charges) are fixed for a minimum of 12 months, provided that your network tariff does not change. After this period, we may change your electricity prices.
Full terms and conditions	This contract is ongoing and may be terminated by you or us in accordance with the terms of our Market Agreement. The full terms and conditions applicable to this offer are available at http://tangoenergy.com/terms-and-conditions . For further information about this offer, our market terms or solar feed-in eligibility call Tango Energy on 1800 010 648.
ESC licence information	Electricity and gas retail licence under Tango Energy Pty Ltd

Fees

(incl. GST)

Other fee **Flat rate: \$0.00**

There are no exit fees associated with this offer. We may vary the Charges and fees at any time by notice to you, including by message on your bill. Details about Charges and fees are set out under the terms and conditions of your Market Agreement.

Payment processing fee **Percentage of bill: 0.32%**

0.32% for debit card payments made by MasterCard or Visa where we incur a merchant services fee. Not applicable to direct debit payments by debit card. Payment by AMEX not accepted.

Credit card payment processing fee **Percentage of bill: 0.78%**

0.78% for credit card payments made by MasterCard or Visa where we incur a merchant services fee. Not applicable to direct debit payments by credit card. Payment by AMEX not accepted.

Reconnection fee **Flat rate: \$22.04**

This standard rate applies during business hours. These fees are set by your distributor or metering coordinator and are subject to change. The actual fee will be quoted when requested.

Disconnection fee **Flat rate: \$22.04**

This standard rate applies during business hours. These fees are set by your distributor or metering coordinator and are subject to change. The actual fee will be quoted when requested.

Other fee **Flat rate: \$2.00**

Paper bill fee. \$2.00 (inc. GST) for each paper bill.

Other fee **Flat rate: \$7.50**

Dishonour fee. \$7.50 (exc. GST) if your payment is dishonoured or reversed.

Additional information

Usage aggregated according to Australian Eastern Standard Time (AEST). Your usage may be adjusted for local time (Australian Daylight Savings Time). Further information on our charges is available at: <http://tangoenergy.com/additional-charges>

Billing details

Bill frequency 1 month

Payment options Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges - Peak (All year) **Tariff (incl. GST)**

Daily supply charge 77.00 c/day

Peak consumption

First 11.18 kWh usage per day 24.53c/kWh

Remaining usage per day 27.28c/kWh

Controlled load charges **Tariff (incl. GST)**

Controlled load consumption 15.29 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Climate zones 7 and 8: Cool temperate and alpine